## **BUZZING INTO ACTION:**

Navigating Dengue with Dynamic Outreach and Rapid Response

January 27, 2025 93<sup>rd</sup> Annual MVCAC Conference, Oakland, CA

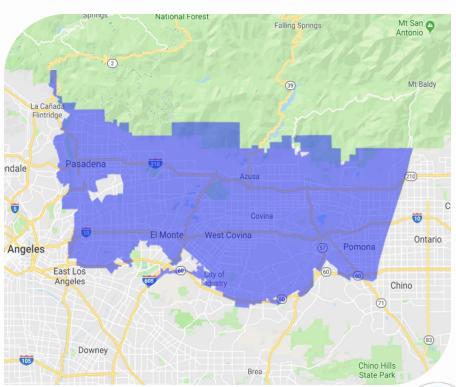
ANAIS MEDINA DIAZ | Director of Communications
San Gabriel Valley Mosquito and Vector Control District



#### SAN GABRIEL VALLEY MOSQUITO & VECTOR CONTROL DISTRICT

We serve 26 cities and unincorporated Los Angeles County communities in the San Gabriel Valley.







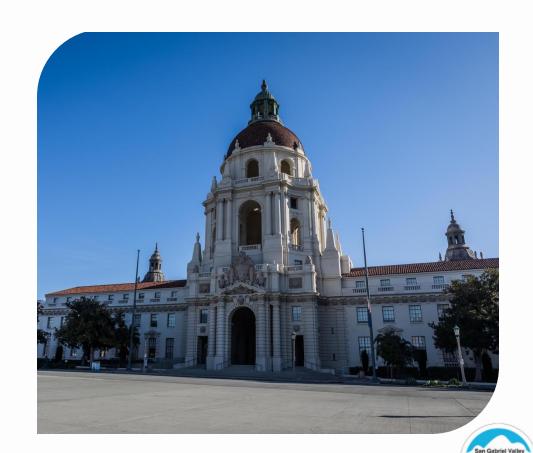
## BACKGROUND – DENGUE IN THE SGV 2023

#### October 12, 2023

Pasadena Public Health
 Department and SGVMVCD responded to the first case of dengue in California

#### Winter 2023

 Reviewed mandatory responses as a department and district in preparation for future local *Aedes*vectored cases



#### DENGUE IN THE SGV 2024





September 4, 2024 – November 24, 2024



## **RESPONSE IMPACT**

540 6.8 Million Neighborhood **Digital Impressions Postings** 1,200 130,000 **Informational Website Views Mailers** 

6 press releases = 60 media hits



#### MANDATORY RESPONSE – LOCALLY ACQUIRED CASE, AEDES-VECTORED



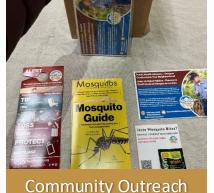






# Additional Actions (Optional):

Bite Prevention Kit
Community Pop-up Event
Educational Programs
Materials Drop Offs
Repellent Signage
Printed Mailers
Enhanced Collateral





Digital Outreach



# INTERNAL COMMUNICATIONS

Standard Operating Procedures delineate the Communications Director to notify district personnel about SGVMVCD responses. This helps keep folks informed of basic information of district responses.



#### TALKING POINTS / QUESTIONS

- The San Gabriel Valley Mosquito and Vector Control District has been conducting enhanced mosquito control efforts, including door-to-door property inspections and truck mounted mosquito treatments in response to the locally acquired dengue cases in Baldwin Park.
- We would like to conduct a mosquito inspection on your property to eliminate any
  mosquitoes that can make you sick. This is a service free of charge.
- The District has been working in partnership with the Los Angeles County Department
  of Public Health to provide additional mosquito surveillance, control, and educational
  resources to residents in the community.
- We urge residents to tip, toss, and protect. Tip out standing water, toss out unused containers, and protect themselves using insact repellent with one of the four CDCrecommended active ingredients: DEET, Picaridin, Oil of Lemon Eucalyptus, and 1935/36.
- Mosquitoes need as little as a spoonful of water to breed more mosquitoes.
- To date, all mosquitoes collected and tested in the San Gabriel Valley have tested negative for Dengue.
- The District has a checklist of common mosquito sources and more information or insect repellent available on its website.

For more information regarding the locally acquired human Dengue case, please call the LA County Department of Public Health at: 833-540-0473 (8am - 8pm)

For more information about Dengue and symptoms, please visit the CDC website a www.cdc.gov/dengue.



For more information regarding our response, please visit www.SGVmosquito.org or scan the QR code.

#### Items to prepare:

- Talking Points
- Templated emails
- Templated answers
- FAQs
- Details of response





Treatment Preparation

Notification Process

**Press Release** 

#### **Over 500**

Signs Posted

### Over 6,200

**Landing Page Views** 

# TREATMENT RESPONSE

- Prepare maps/supplies for sign posting
- Prepare Teams
- Notify affected city and agencies in the area
- Prepare and disseminate media and resident notifications



# CITY PARTNERSHIP OUTREACH

The District provided affected cities with a range of resources and support to share accurate and timely updates to residents.





Mosquito Content Tool Kit and Social Media Support

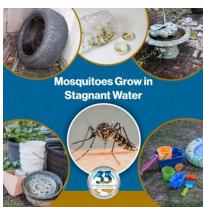


Bite Prevention Kits and Community
Outreach



### MOSQUITO AWARENESS MEDIA TOOL KIT - ALL CITIES/AREAS











**Tool Kit** 



## **COMMUNITY OUTREACH**

The District looked at multiple community partners in the affected areas, ranging from public agencies to online community pages. Additionally, the District aimed to increase points of contact using internal and external communication strategies, often shifting to meet the communities' needs and limitations.



#### PARTNERSHIPS WITH REPRESENTATIVES

Locally Acquired Dengue Cases, Honoring Leaders for Hispanic Heritage onth, Make Your Plan to Vote, and More!

ounty of Los Angeles, California sent this bulletin at 09/20/2024 06:00 PM PDT

Having trouble viewing this email? View it as a Web page

Leer en español



#### WEEK! Y NEWS! ETTED

#### Dear Neighbor,

The Los Angeles County Department of Public Health is investigating two additional cases of locally acquired dengue in residents of the City of Baldwin Park. These residents have no history of travel to areas where dengue is endemic before their symptoms. This now brings the total number of cases of locally acquired dengue in Los Angeles County in 2024 to three, which is an unprecedented number of locally transmitted cases for a region where dengue has not previously been transmitted by mosculios.

Dengue is a disease caused by a virus that spreads through the bite of an infected mosquito. Dengue is common in tropical and subtropical regions such as the Caribbean (including Duerlo Rico), Central and South America, Southeast Asia, and the Pacific Islands Because the types of mosquitoes that spread dengue are common throughout many areas of the United States, local spread of dengue can occur. However, dengue is not commonly spread by mosquitoes in Los Angeles County, Most cases have been identified among those who have traveled to areas where dengue commonly occurs.

Dengue fever can cause flu-like symptoms including high fever, severe headache, pain behind the eyes, joint and muscle pain, rash, and mild bleeding. Severe cases can result in shock, severe bleeding, and severe organ impairment which require immediate medical attention.

Public Health is working with local vector control agencies, the City of Baldwin Park, and Public Health outreach teams to provide door-to-door-information on dengue risk and mosquito bite prevention and control measures in the local area. The San Gabriel Valley Mosquito and Vector Control District has increased mosquito trapping for identification testing and abatement operations to reduce the risk of additional spread in the affected neishborhood:

We urge everyone to follow these simple steps: Tip, Toss, and Protect

- Tip out standing water at least every week. Even a small amount, like in a bottle cap, can become a breeding ground for mosquitoes.
- . Toss any unused containers that can collect water.
- Protect yourself from mosquito bites by using repellents containing EPA-approved active ingredients, such as DEET, Picaridin, IR3535, or oil of lemon eucalyptus.

For more information, visit: publichealth.lacounty.gov/acd/VectorDengue.htm

- Los Angeles County Supervisor Hilda Solis, District 1
- California State Senators and Assemblymembers
- Water Districts
- Non-profit organizations



#### PARTNERSHIPS WITH SCHOOL DISTRICTS



- Provided Tool Kits to share information with parents through school communications – 13,000 students
- Conducted School Site Inspections
- Safety Presentations to Facilities and Maintenance Staff (+repellent distribution)
- Community Science Program



# **DIRECT MAIL AND LITERATURE DISTRIBUTION**



Mailer Design File



Aedes mosquitoes can transmit vector-borne diseases like chikungunya, dengue, yellow fever, and Zika with one mosquito bite.

Los mosquitos Aedes pueden transmitir enfermedades como chikungunya, dengue, fiebre amarilla y Zika con una sola picadura de mosquito.



Mosquitoes Grow in Stagnant Water TIP out stagnant water, TOSS unused containers, and

**PROTECT** with mosquito repellent





Los Mosquitos Crecen en Agua Estancada TIRE agua estancada, ELIMINE contenedores que no esté utilizando, y **PROTÉJASE** con repelente de mosquitos





www.SGVmosquito.org •

(626) 814-9466

Mosquitoes Can Spread Diseases Like **Dengue & West Nile Virus** 

Mosquitos Pueden Transmitir Enfermedades Como el Dengue y el Virus del Nilo Occidental

Use mosquito repellent with one of the following active ingredients: Utilice repelente de mosquitos con uno de los siguientes ingredientes

Oil of Lemon Eucalyptus DEET Picaridin IR3535

Mosquito control is increasing mosquito testing, trapping. and control activities in your community to protect public health.

El control de mosquitos esta aumentando las pruebas de detección. el uso de trampas y actividades de control de mosquitos para proteger la salud pública.



More Info Más información







## **SOCIAL MEDIA COMMUNITY PAGES**



# **MOSQUITO**

#### PREVENTION AND PROTECTION:

Preventing Mosquito-borne Diseases Together

Tuesday, October 22, 2024 5:30 PM via ZOOM

RSVP: bit.ly/SGVmosquito-webinar









Mosquito & Vector Control District

## **COMMUNITY PRESENTATIONS**



# **MEDIA RELATIONS**

Press releases announcing confirmation or investigations of dengue cases were **ALWAYS** distributed by the County Health Department. The District worked collaboratively and simultaneously to inform constituents of the District's efforts in response.



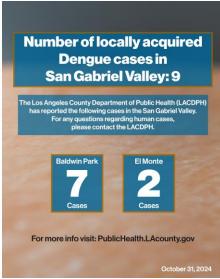






## **DIGITAL OUTREACH**









#### Paid Media:

- Hulu/Disney
- Google Ads
- META Network
- Spotify

Newsletters Nextdoor Social Media Website Updates



### **LESSONS LEARNED**



- Review and Adjust Mandatory Responses as needed
- Flexibility and Communication
- Diversifying Messengers and Languages



## **ACKNOWLEDGEMENTS**



















## **THANK YOU!**

#### **ANAIS MEDINA DIAZ**

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